

Creative Amore

TERMS & CONDITIONS

These terms and conditions apply to the use of this website and all content within, forming a legally binding contract between Creative Amore and you as the consumer/client. By accessing this website and purchasing good/services you are accepting the terms. Creative Amore reserves the right to change and update the terms and conditions at any time.

We aim to make sure all products and services are correct however if a mistake occurs, we will do our best to resolve any issues promptly.

Disclaimer & Copyright

All products created are for general information and guidance based upon own experience and for inspirational purposes only. It has not been specifically tailored for any individuals with any medical conditions or injuries, if you have any health concerns or conditions please seek advice from your GP, allied health professional or personal trainer. All information provided within all content of Creative Amore lifestyle guidance and does not take into consideration any personal circumstances.

Creative Amore hold no responsibility for any damages, all product's are created to supply information of confidence for with First Aid with life skills and moving your body to help progress customers into a healthier lifestyle.

All products online, PDF, videos, photographs, eBooks, resources material, and any product created by Creative Amore are all under the copyright protection. Any purchase of these products are for a single user only and any customer that may breach the policy will face cancellation of all products and potential fines exceeding \$5000.

Pricing

Annual Price comparisons and evaluations conducted June 30th, in line with the tax year, however at any time Creative Amore has the right to evaluate and update all fees and charges.

Assumption of Risk

By accessing this website you acknowledge, understand and are aware that activities & courses including the use of equipment, are potentially hazardous activities. Acknowledge the possibility that injuries and physical and mental changes arising during and/or resulting from engaging in courses/activities does exist. Injuries and changes include, but not limited to, abnormal blood pressure, fainting, sprains, strains, bruises, cuts, fractures, muscular injuries, disorders in heartbeat, heart attack, and, in some instances death. As the consumer you understand injuries and changes could result in my becoming partially disabled or incapable of performing any gainful employment or having a normal social life.

By purchasing any services on this website you are voluntarily participating in activities and using equipment with knowledge of the dangers involved. Understanding and take sole responsibility for any and all injuries and changes that may occur to myself and/or others.

Privacy Policy

Protecting our customer's personal information is very important to Creative Amore. We are dedicated to protecting your privacy with all your dealings with us. Creative Amore will collect personal information throughout the website either via email or form completion. This information will be used in the process of our goods and services, this in kay include but not limited to:

- Name, contact details, address
- Date of Birth, Gender, Health, Injuries
- Payment Details

This information is collected to assist us in completing your purchase of goods or services, if you do not complete the information needed then we may be unable to process your goods.

Use of your personal information will be as follows:

- Facilitate purchase of products
- Communicate ongoing services with you
- Notify you of upcoming events and marketing relating to Creative Amore

Information will only be sent to you when you have opted into ongoing promotions or services. You will always have the right as the consumer to opt out of any communication conducting between you and Creative Amore.

The use of a third party regarding your information may be disclosed when the following occurs:

- To send you any items you have sent from us
- To allow for ongoing body composition or purchases to any of our affiliates

If you as the consumer click on any link and continue onto a third party website, Creative Amore does not have control of any of the information or material that is contained on the third party links. All links to third parties are therefore not relating to Creative Amore and should not be construed to our website policies.

Any concerns regarding your privacy policy please contact our team via email and we will do everything in our power to resolve your concern. Please refer to the Australian Privacy Act for more information. Downloading any links or program forms our website, Creative Amore cannot guarantee the file has not received a virus therefore all files are downloaded at the consumer's risk.

Purchase of Products

All products are to be ordered via the shopping cart. You will have an opportunity to check your order before purchase, therefore make sure you have completed the order correctly. Your order will be processed once payment has been paid. If you are ordering a service you will be required to complete a questionnaire relating to the service before it can be developed to focus on your personalised goal. It is your responsibility to make sure all your details are entered into the system correctly.

All products and purchases are based upon availability of your order. We may refuse to accept your order if the following occur:

- Goods are not available
- Payment has not been approved
- Error on price or description of product
- If you are under the age of 16 years and have purchased a service without guardian consent

While we will do everything possible to make sure your order is delivered safely, Creative Amore is not responsible for any loss, or damage to your product once dispatched.

Shipping

Australia – standard shipping fees apply

All International – standard shipping fees apply

AUSTRALIA SHIPPING: Shipping method is standard Australian Post e Parcel, expected within 5-7 business days. Express Post orders will apply fees, and delivery expected within 2-4 working days. Signature on deliver is compulsory to all clients and cannot be amended.

INTERNATIONAL SHIPPING: Shipping method is registered post and expected delivery is 12-15 business days depending on country.

PLEASE NOTE THAT Creative Amore IS NOT RESPONSIBLE FOR PRODUCTS ONCE THEY HAVE BEEN SHIPPED. IF YOU WOULD LIKE TRACKING ON ANY PRODUCTS PLEASE SELECT EXPRESS POST TRACKING AS ALL PRODUCTS ONCE SHIPPED ARE NOT Creative Amore RESPONSIBILITY AND ARE NOT COVERED BY INSURANCE. Creative Amore IS ALSO NOT RESPONSIBLE FOR ANY IMPORT TAX ON GOODS.

Cancellation or returns

Notify us via email before we dispatched your order and if order has already been dispatched – return goods to us within 14 days of order arriving for full refund or exchange. Returning goods cost will be worn by you. All goods must be returned in the packaging and state it was received. If in any case the product has been returned washed, damaged, worn or used – then you will not receive any form of refund or exchange.

All items are carefully inspected before they are packed, in the unlikely event that your purchase is faulty or damaged please send through a photo to our email to investigate your item.

Service Access

Although Creative Amore endeavour to make our service available 24 hours a day, we will not be liable for any suspension, unavailability, service down, or maintenance/repair beyond our control.